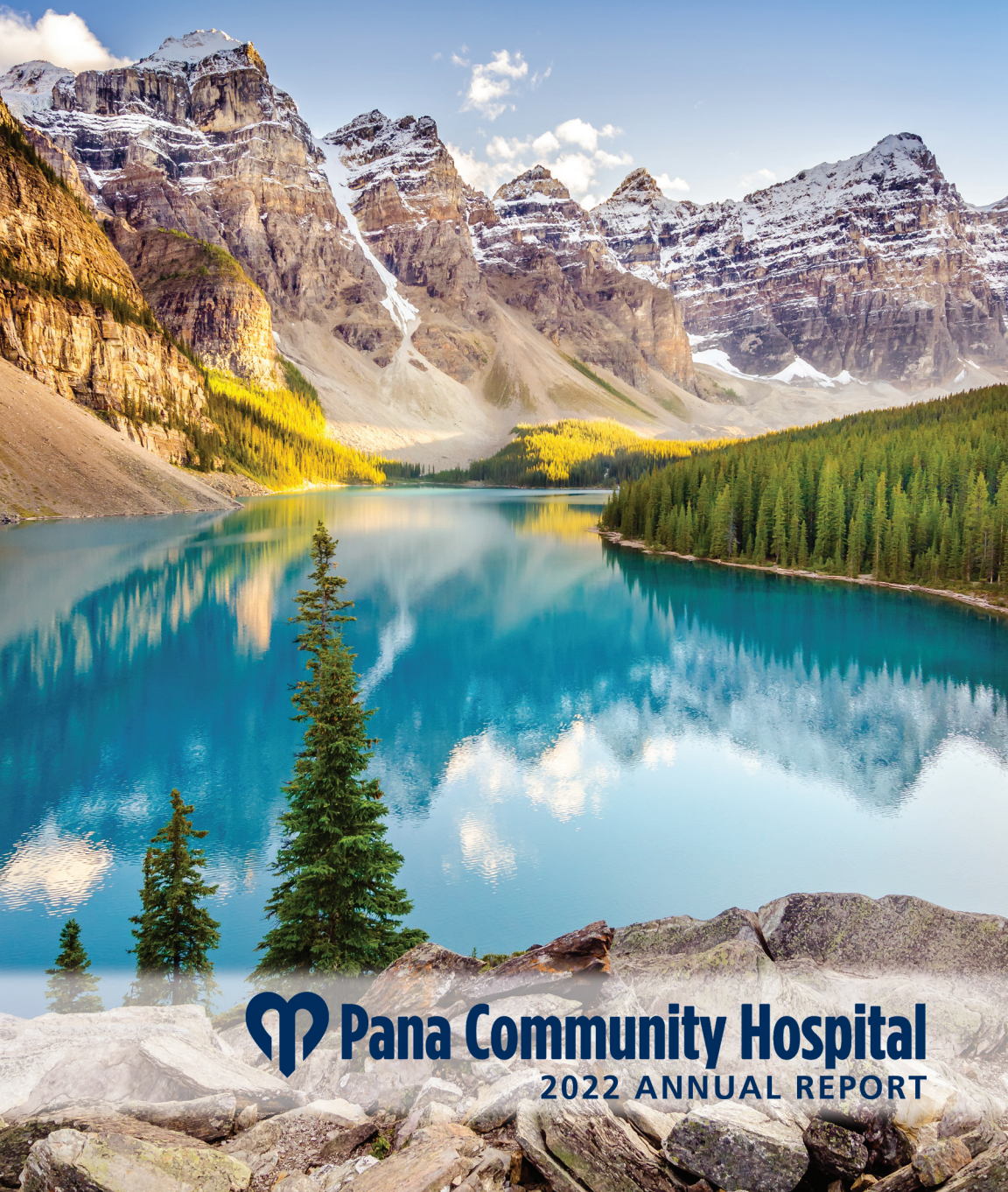


The most reliable way to predict
the future is to create it.
— *Abraham Lincoln*



Pana Community Hospital

2022 ANNUAL REPORT



President's Message

Dear Friends of
Pana Community Hospital,

I am so excited for you to read about the positive initiatives and advancements we have accomplished this past year at Pana Community Hospital. We were blessed to be able to add Cowden Medical Clinic to the PCH family, complete our state-of-the-art MRI suite and add new

physicians to our team.

We also had a significant bittersweet moment when our colleague and friend, Vickie Coen, announced that she would be retiring in 2023. Vickie has been a very valuable asset to PCH for many years and her accomplishments here will carry on for years to come. We are sad to see her go but are happy for her as she enjoys this next phase in her life. One of the very important tasks that I and our recruitment committee had this past year was to secure a successor for Vickie that would fit in well with our team and carry on Vickie's passion and commitment to PCH and the patients we serve. We were very fortunate to find Patrick McGuire and secure him for this very important role.

Every year in the annual report I want to recognize all the amazing people who make up the staff at Pana Community Hospital. We have one of the best health care teams around and they all take to heart their individual roles in doing what is best for our patients and in making our hospital a great organization. We are also blessed with a great group of individuals who serve as our Board of Directors as well as an amazing group of providers who make up our medical staff. I appreciate everyone's service to PCH!

The cover of this annual report includes one of my favorite quotes by Abraham Lincoln—The best way to predict the future is to create it! We here at PCH believe in this statement and work hard to create a bright future for the hospital, its staff members, and our patients. By focusing on the creation of our future, we can continue to provide the highest quality care possible close to home. Best wishes for a happy and healthy 2023!

Trina J. Casner, FACHE

President & Chief Executive Officer



Patrick McGuire Named PCH Chief Clinical Officer

Patrick McGuire, FNP accepted the position as Chief Clinical Officer/Nurse Executive at Pana Community Hospital. McGuire began his duties in February 2023. "I am thrilled to join PCH!" McGuire stated. "I was drawn to Pana Community Hospital because of its mission of serving the community. The hospital truly prioritizes the health of its neighbors, growing up in a rural community myself, I resonate with the mission." McGuire takes over the position held by Vickie Coen, who retired in April.




McGuire grew up in St. Joseph, IL and graduated from St. Joseph-Ogden High School in 2006. He began his nursing career at Carle Foundation Hospital in Urbana, IL where he worked as a preceptor and charge RN. In 2015, he started practicing as a Nurse Practitioner in primary care and cardiology at Carle, OSF and Oak Street Health. He was the Lead Clinician at OSF overseeing the Urbana/Champaign/Savoy region and most recently took the role of Medical Director for Oak Street Health in Peoria.

"I could see from the moment I walked in the doors that each and every member of the staff works collaboratively with the same vision."

"We are excited to have Patrick joining us here at Pana Community Hospital. With his experiences, Patrick brings a new perspective to our efforts to provide exceptional, high-quality care close to home. We look forward to integrating Patrick into our PCH family," stated Trina Casner, President and CEO of Pana Community Hospital.

McGuire received his Bachelor of Science degree in Nursing from Bradley University and a Master of Science in Nursing at Olivet-Nazarene University. In 2022, he received a Master of Business Administration with a concentration in Healthcare Administration from Southern Illinois University in Edwardsville. He holds two national board certifications as a Family Nurse Practitioner and a Nurse Executive through ANCC and is a member of the American College of Healthcare Executives.

Patrick is married to Alicia who is a professor of Political Science at the University of Illinois. They have two children. In their free time, he and his wife enjoy being outdoors, going to sporting events (specifically U of I) and traveling (especially to Disney World).

"I could see from the moment I walked in the doors that each and every member of the staff works collaboratively with the same vision. I cannot wait to continue the incredible work that is already occurring and will seek to provide even more services to the community to help all of our neighbors stay well." 



Pictured left to right: Michelle Goodrich, PCH Pharmacist; Tracy Craig, PCH Inpatient Services Manager; Dr. Gaurang Patel, Hospitalist; and Amanda Harmston, PCH Case Management Manager.

New Hospitalist Group to Serve PCH


In January of 2023, Pana Community Hospital contracted with a hospitalist group to serve the hospital's inpatients. This group of highly experienced physicians is provided by Decatur Memorial Hospital which is a part of Memorial Health.

A hospitalist is a physician who cares for inpatients at a specific hospital. These highly trained physicians work on a rotating basis at Pana Community Hospital managing day-to-day care and providing prompt and complete attention to the needs of the patient from the time they are admitted to PCH until they are discharged.

"Our hospitalist team is focused on meeting the needs of hospitalized patients and providing compassionate care."

"We are very excited to bring this service to our hospital," said Trina Casner, President and CEO of PCH. "This collaboration with Decatur Memorial Hospital will allow us to provide exceptional service to the patients in our communities who need inpatient care."

"Our hospitalist team is focused on meeting the needs of hospitalized patients and providing compassionate care," said Tamar Kutz, Vice President, Quality and Operations, at Decatur Memorial Hospital. "We're pleased to partner with PCH to serve the Pana community."


Pana Community Hospital's inpatients were previously served by **Dr. Demosthenes Asuncion**, who is stepping down from the role of inpatient care. Our hospital is thankful for his years of service as Hospitalist. Dr. Asuncion will continue his service to PCH in the Emergency Department. 

Pana Community Hospital Acquires Cowden Medical Clinic

In the summer of 2022, Pana Community Hospital acquired the Cowden Medical Clinic as the newest physician clinic owned by the hospital. **Cindy Rich, APRN** has owned and operated the clinic since 2006 and remains at the clinic to serve patients in the Cowden and Herrick areas. "I was looking for an organization to purchase and oversee the operations of my practice. I felt PCH was a perfect match, and I am happy to have them a part of our clinic," stated Rich.

To be in line with the names of the other clinics owned by the hospital, the name of the clinic was changed to Cowden Medical Group. Trina Casner, President and CEO of Pana Community Hospital was excited to welcome the clinic to the hospital family; "The staff of Cowden Medical Group provide a strong tradition of providing quality care in the Cowden-Herrick area. It is our hospital's mission to bring exceptional care to small rural communities within our service area, so residents do not have to travel far for healthcare services. This collaboration is a perfect fit for all."

"The purchase of our clinic by PCH, has only enhanced the services we are able to offer our patients," Rich added. One of the enhancements of services has included the addition of **Dr. Andrew Ott**, Foot and Ankle Surgeon. Dr. Ott sees patients in the Cowden clinic twice a month.

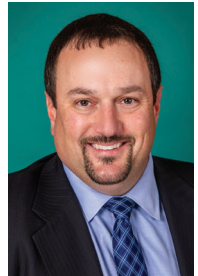
Pana Community Hospital owns physician clinics in Pana, Assumption, Nokomis, Ramsey as well as Cowden. 


Pana Community Hospital Welcomes New Providers in 2023



Pana Community Hospital is pleased to welcome several new providers in 2023. **Dr. Brooke Dean** will be joining Community Medical Clinic in September of this year. She will be joining providers **Dr. Terry Cunningham, Dr. Catherine Teodoro, Marc Scholes, FNP, Deb Anklam, FNP, and Blair Angel, FNP**. Dr. Dean is a graduate of Hillsboro High School and currently is finishing her Family Medicine residency at the University of Missouri. PCH and the staff at CMC look forward to welcoming Dr. Dean to their practice.

Dr. Aaron Brewer of Springfield Clinic will soon be offering surgical services at Pana Community Hospital. Dr. Brewer is a General Surgeon who specialties include: advanced laparoscopic surgery, gallbladder, gastric, GI, hernia and small bowel surgery as well as port-a-cath. Dr. Brewer will see patients in the specialty clinics at PCH as well as perform surgeries.



Springfield Clinic will also be bringing several cardiologists to PCH offering appointment times in the hospital's Specialty Clinics located in the Medical Mall. PCH is excited to welcome new providers and specialists to our community, so you don't have to travel far for quality healthcare. 

Pana Community Hospital New In-House MRI Caring Suite Opens March 2023!

The Diagnostic Imaging Department is proud to announce the MRI Caring Suite is fully operational and open to patient scheduling as of March 2023. This exciting development has been planned for years and because of an unexpected blessing, was made possible in 2023!



The 16,000 pound magnet is lifted into the building.

Plans Develop and Unexpected Blessings Arrive

The original building project that began in 2017 included plans for an in-house MRI to replace the mobile unit. A large room was built on the first floor of the new addition and used for storage until funds could be raised for the MRI suite. Thanks to the generosity of an anonymous donor as well as donations from our community, the hospital was able to purchase the magnet and begin work on the suite many years sooner than expected. In December of 2022, the room was ready for the 16,000 pound magnet. A portion of the exterior wall had to be removed for the magnet to be lifted into the room.

Foundation Presents Check for MRI Caring Suite

In February of 2023, the Foundation presented a check in the amount of \$2,575,000 to Pana Community Hospital to fund the cost of the project! “The Foundation is proud to support this project which would not be possible without the generous support of our donors. Once again, our community stepped up to make sure our hospital is equipped to offer the highest quality of care,” stated Derek Ade, Executive Director of the hospital’s Foundation.



Brian Sims, PCH Foundation Board Chairman and Derek Ade, Foundation Executive Director present a check to Trina Casner, President and CEO; Vickie Coen, Chief Clinical Officer/Nurse Executive and Cindy Miles Diagnostic Imaging Manager.

MRI Caring Suite Opens

In late February of 2023, IDPH gave its’ final approval and patient scheduling began. The GE magnet is a 3 Tesla (or 3T) which is the strength of the magnet. This MRI produces extremely detailed images especially useful to the Orthopedic surgeons that now offer joint replacement




including hip, knee, and shoulder replacement surgeries at PCH.

“During the decision-making process, we asked our specialty physicians and providers what technical features would best suit their needs. With the physician’s input and collaboration, we selected the highest quality imaging to best serve our patients,” stated Cindy Miles Diagnostic Imaging Director.



What Makes the MRI Caring Suite at PCH Different?

The suite offers both visual and audio components to comfort those who are claustrophobic or apprehensive about being scanned. Patients can choose the type of music, lighting and images that appear on screens located in the ceiling and on the portable television. Therefore, if you love calming music with pastel lights and scenes of the ocean, that is exactly what you can have. Options for children can include watching a movie while being scanned so they are not scared. “This room is one of a kind,” stated CEO Trina Casner. “We wanted an MRI suite that provides the highest quality images with a patient experience that is calming and like no other imaging suite in our area and that is exactly what we got!” 

Vickie Coen, Chief Clinical Officer/ Nurse Executive Retires

After 40 years of service to Pana Community Hospital, **Vickie Coen** retired in April 2023. Coen, who served as the Hospital's Chief Clinical Officer/Nurse Executive has provided patient focused leadership which included previous roles for PCH as Quality Management Services Director and Chief Nursing Officer.


Throughout her distinguished career at PCH, Coen led the organization through many projects and was instrumental in implementing the Hospital's Quality Assurance Performance Improvement program (QAPI). She also directed the hospital through many accreditation surveys including the most recent DNV survey. Coen has been a key decision maker for all the building projects that affected clinical spaces in the hospital, most recently she has been instrumental to the success of the 3-year master facility plan building project as well as the current MRI suite project.



"I leave the hospital knowing that the staff, medical staff, and leadership of the facility are in great hands. Decisions that were made and continue to be made come from the heart of healthcare by putting patients first in all that we do."

One of the most significant roles Coen has performed recently was her work on the Emergency Operations Plan Team. This team was activated as part of the Hospital's response to the COVID pandemic. Her guidance to this team was invaluable when we were forced to make quick decisions and plan for potential emergency scenarios. Coen navigated through these times in a calm, consistent and caring manner, always putting the patient at the forefront of every decision.

"I leave the hospital knowing that the staff, medical staff, and leadership of the facility are in great hands. Decisions that were made and continue to be made come from the heart of healthcare by putting patients first in all that we do. I have been privileged to represent the best healthcare team," stated Coen.

"I have worked with Vickie from the beginning of my career at PCH as its CFO then its CEO. Vickie has been someone I have looked to for professional advice and have very much appreciated her support over the years," stated Trina Casner, President and CEO. "Her leadership as our Chief Clinical Officer/Nurse Executive has been second to none, I will miss her advice and counsel but wish her all the best in this next adventure!" 

Employee Spotlight — Donna McGlauchlen

Anyone who has ever eaten lunch at PCH can tell you about the familiar friendly voice and often laughter of one certain employee in Nutritional Services. She has been there as long as many of us can remember-cooking great food, laughing, and “telling us like it is”. In June of this year, **Donna McGlauchlen** will be an employee of Nutritional Services for 34 years.

Donna began her career at PCH working the night shift under the supervision of Sheila Patrick (Jordan). At the time, Donna was not really looking for a position in food services. She had obtained her CNA and worked for several years in that capacity before starting a family. After taking some time off to raise her family, Donna said there were not any available positions open for a CNA. Her mother, June Ade, was one of the founders of the hospital’s Homebound Meals program. One day, while helping her mother deliver meals, Donna was approached by Sheila about working at PCH. “I started to work for Sheila the next week, and I have never left,” stated McGlauchlen.



Donna has seen many changes over the years. “I wasn’t really much of a cook, but after moving to the day shift, I learned to cook real fast. There weren’t as many pre-packaged food items back then so we cooked from scratch a lot,” McGlauchlen added. “When you cooked something for Sheila, she tried it and if it wasn’t right, she threw it out! Then you started over and eventually you got it right.” Some specialties Donna learned to perfect were fried chicken and coconut oatmeal cookies.

Donna is a hard worker and never slows down. As the senior member of the team in Nutritional Services, she usually runs circles around everyone else still to this day. Other employees that worked with Donna in the past said she was Sheila’s “favorite” which she earned through her hard work and commitment to her duties. In 34 years of service, Donna has only had to call in sick 4 days!! Talk about dedication! “If someone calls in sick, you usually have to work with one less person, getting the same meals out every day. You have to make the best of it,” Donna stated.

“Although I tried to throw out my keys to the kitchen a few times and try to leave, I never did. I love my job at PCH and look forward to serving up the best meals I can to patients, staff, and the public. I wouldn’t trade my job for anything.” Thanks Donna, for your years of service, we appreciate your spunk, hard work, and dedication! 💙



Community Services by the Numbers

Total inpatient and outpatient visits,
procedures and ambulance trips:

2022	2021
177,857	162,602



Emergency Department Visits

2022	2021
5,531	5,079



Clinic Visits

2022	2021
31,661	28,261



Helicopter Transfers

2022	2021
37	56



Lab Tests

2022	2021
93,521	87,203



Surgeries

2022	2021
762	698



Radiology Exams

2022	2021
14,042	12,797



Observations/Patient Days

2022	2021
1,146	1,237



Rehab & Therapy Treatments

2022	2021
31,194	27,327

Pana Community Hospital Plays a Crucial Role for Community Health and Economic Stability

This report identifies and measures the direct impact of our hospital on the local economy while highlighting the jobs we create as the largest employer in the Pana community. Pana Community Hospital creates a ripple effect providing dollars directly to the communities we serve that result in a stronger local economy.

ECONOMIC IMPACT

Pana Community Hospital is the **LARGEST** employer in the Pana Community

305 (2022) **289** (2021)
Number of Employees

\$18.0 M (2022) **\$16.5 M** (2021)
Total Gross Wages and Benefits

HEALTHCARE ASSISTANCE PROGRAM

\$1.2 M (2021)
\$1.4 M (2022)

Pana Community Hospital is a not-for-profit 501(c)(3) corporation that provides high quality medical care to all individuals—regardless of their ability to pay. In an effort to help our patients struggling to afford their medical expenses, we have a Healthcare Assistance Program.

PCH Community-Based Programs Include:



Sports medicine clinics for student athletes



Meals on Wheels



CPR training



Senior citizen outreach through Quad County



Silver Sneakers



Patient Transportation Service



No Veteran Dies Alone Hospice Program



Safe Sitter classes



Terra Marie Henschel Kasch Summer Meal Program



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